

Job Purpose

To assist the facility supervisor in the preparation of facilities to the highest standard for use by the public.

Date: 29/9/21

Job Title Lifeguard/Leisure Attendant

Level 4

Service Sports & Leisure

Job Description

Post Responsibilities:

* Apply and adhere to council policies and procedures, including assisting in Pool Water testing where required

• Ensure adherence to relevant legislation, external policy and safe practices

• An awareness and application of customer service standards.

• Ensure information and advice is communicated in a clear, concise and accurate manner through written and verbal communication

• Ability to meet targets in accordance with set timescales

• Supervise users of the centre and the activities taking part therein

• Cleaning of facilities

• Prepare facilities for use including setting up and dismantling of equipment, furniture, etc

• Receive fees and issue tickets as appropriate

• Control and security of facilities including changing facilities and toilets

• Where applicable give trained assistance to leisure service users

Possession of:

* RLSS National Pool Lifeguard Award
* It will be the responsibility of the post holder to maintain as valid, the minimum qualifications for the post at all times during the period of employment.
* A current first aid qualification is desirable
* An awareness of Health & Safety in the workplace and moving and handling training desirable

Substantiated ability to:

* Work as an individual but also part of a team
* Be responsive to the needs and demands of customers
* Be flexible in respect of the workload delivery
* Meet the standards of performance required under the Values and Behaviours of South Ayrshire Council

Demonstrable experience of:

* Using initiative with personal drive and a flexible approach
* The ability to remain calm and accurate under pressure
* Working within a leisure centre/swimming pool environment and evidence in providing excellent customer service desirable

**In terms of the Protection of Vulnerable Groups (Scotland) Act 2007, this post is designated as**

**Regulated Work. Consequently, in order to undertake the duties of this post, you must hold**

**Membership of the Protecting Vulnerable Groups (PVG) Scheme.**

**If you are charged with any offence, or are involved in any activity which may have implications**

**For your membership of the PVG Scheme, you must immediately notify your Line Manager.**